Professional bio · Kingston, Ontario

Prof. Svitlana Chukut

Applied research and digital public services

Research that connects technology, institutions and public needs

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Professional perspective

Prof. Svitlana Chukut is an interdisciplinary researcher whose career connects public administration, information policy, e-democracy and the institutional conditions of digital public services. Her DSc in Public Administration and PhD in Social Philosophy underpin more than 25 years of research, teaching and public-sector engagement. She has led registered university research projects, contributed to Ukraine's national E-Governance Development Concept and worked in international initiatives including EGAP, GISU and Orbicom. Her recent work examines public servants' AI competencies, digital inclusion, wartime service continuity, smart tourism and recovery. She brings mixed-methods capability, comparative policy and institutional analysis, documentary research and evidence synthesis to questions that cross technical and social boundaries. Her contribution to a research or policy team is the ability to connect an emerging technology with the governance, communication, skills and safeguards needed for its use in practice.

National policy Co-development of the 2010 E-Governance Concept

Research leadership Registered projects on digital government and social change

International collaboration EGAP, GISU and Orbicom research and expert work

Potential contribution

- Frame applied questions that connect digital technology with institutions, service access and public trust.
- Combine surveys, comparative cases, policy analysis and documentary evidence according to the research question.
- Translate findings into policy recommendations, practitioner guidance and professional learning.

Relevant roles and partnerships

Applied researcher · Research associate · Digital-government policy analyst · Knowledge-mobilisation partner · Public-sector research collaborator

Selected work and evidence

AI, competencies and recovery

Joint research, 2024; GISU Research, 2024

Her study with Anna Ishchenko examines Ukrainian public servants' skills in using AI tools. As principal investigator and scientific supervisor of a GISU project, she also investigated AI in smart tourism during war and recovery, including privacy, data governance, misinformation and cybersecurity. Together, these strands connect workforce capability with the institutional responsibilities surrounding emerging technologies.

Explore research projects and roles Joint research and co-authors

From research to national policy

National E-Governance Development Concept · 2008–2010

She contributed to the working group that co-developed the Concept approved by Ukraine's Cabinet of Ministers on 13 December 2010, No. 2250-r. Related research and methodological guidance were used by public authorities, including the Cabinet Secretariat. The record demonstrates experience translating comparative research and institutional analysis into a public-policy framework.

Policy contributions and supporting records

Applied inquiry in complex institutional settings

Orbicom collaboration, 2023–2025; Energoatom audit, 2021

Orbicom work considered wartime public communication, digital transformation and AI's implications for reliable information. The Energoatom research contract addressed social commitments concerning employees and the public, including information and consultation, within an environmental and social action plan. These projects illustrate her ability to investigate governance beyond a single technology or sector.

Orbicom research record Energoatom social-audit record

Credentials and practical details

Based in Kingston, Ontario. Doctor of Science (DSc) in Public Administration (1999); PhD in Social Philosophy (1993). International qualifications verified by WES Canada (2023). English: professional working proficiency; Ukrainian: native; French: beginner, with structured study in progress.

The full academic CV provides the detailed chronology, publications and professional record.

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